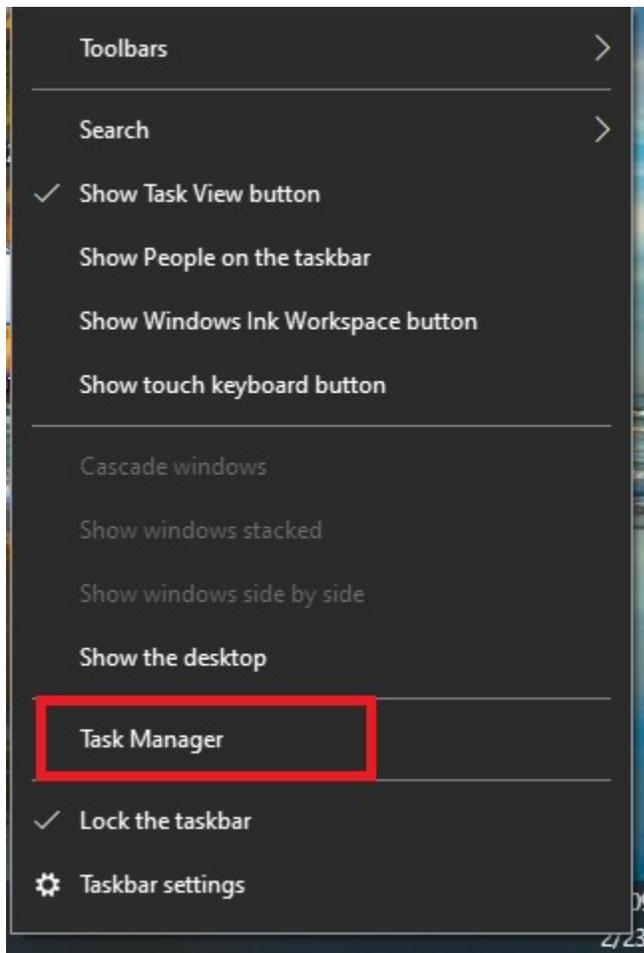


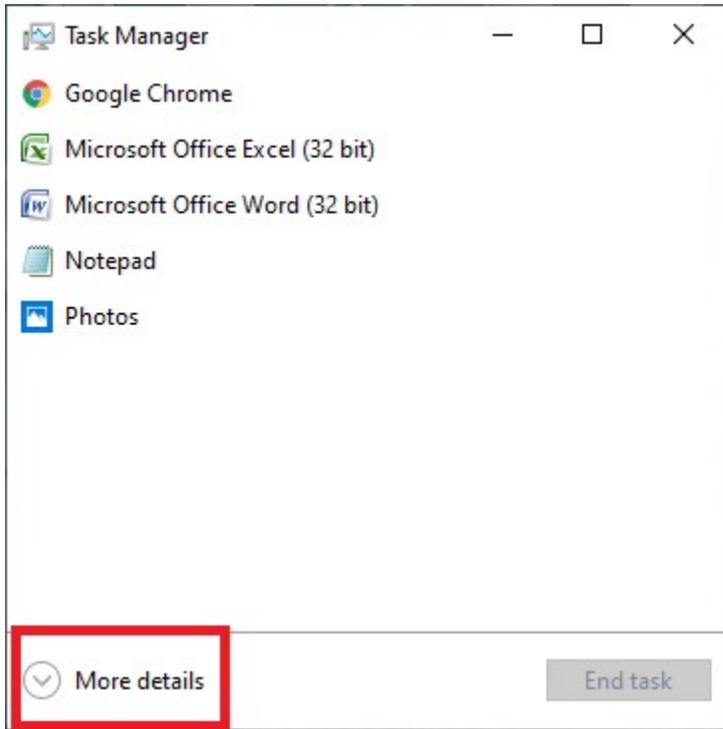
## Go To Taskbar



Right click of on the Mouse. You will see task Manager. Click on Task Manager .



If the task manager shown like this. Click on More Details.

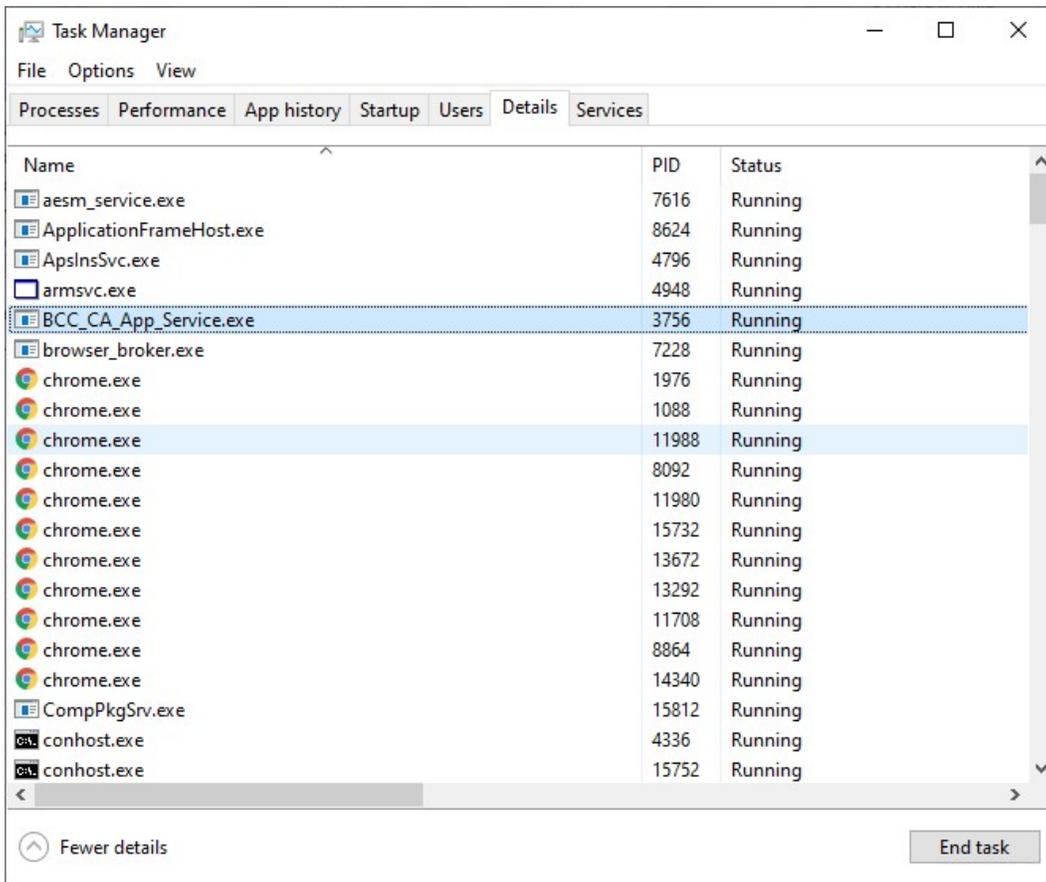


Click on Details Tab. Find BCC\_CA\_App\_Service .

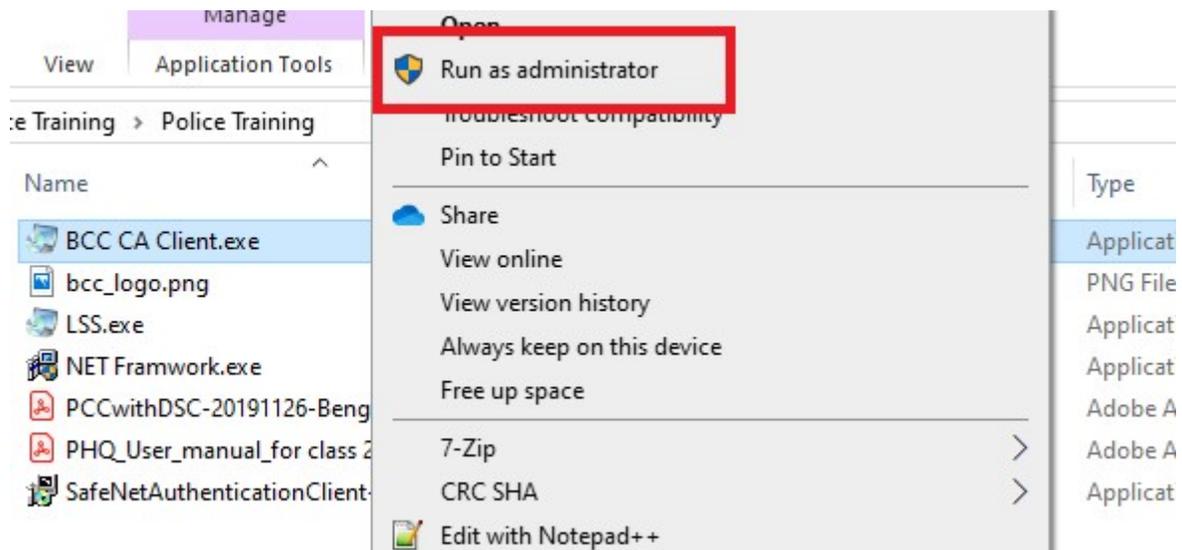
The screenshot shows the Windows Task Manager application window. The 'Details' tab is selected and highlighted with a red box. The task list is displayed in a table format with columns for Name, PID, and Status. The task 'BCC\_CA\_App\_Service.exe' is highlighted with a red box. Other tasks include 'aesm\_service.exe', 'ApplicationFrameHost.exe', 'ApsInsSvc.exe', 'armsvc.exe', 'browser\_proker.exe', multiple instances of 'chrome.exe', 'CompPkgSrv.exe', and 'conhost.exe'. The 'End task' button is visible at the bottom right.

Name	PID	Status
aesm_service.exe	7616	Running
ApplicationFrameHost.exe	8624	Running
ApsInsSvc.exe	4796	Running
armsvc.exe	4948	Running
<b>BCC_CA_App_Service.exe</b>	<b>3756</b>	<b>Running</b>
browser_proker.exe	7228	Running
chrome.exe	11988	Running
chrome.exe	8092	Running
chrome.exe	11980	Running
chrome.exe	15732	Running
chrome.exe	13672	Running
chrome.exe	13292	Running
chrome.exe	11708	Running
chrome.exe	9916	Running
chrome.exe	8864	Running
chrome.exe	14340	Running
chrome.exe	16624	Running
chrome.exe	10472	Running
CompPkgSrv.exe	15812	Running
conhost.exe	4336	Running

Select BCC\_CA\_App\_Service and click on end task.



After that please Write click on BCC CA Client and click on Run as Administrator .



Similarly you can uninstall and install LSS

